



The
Camp Hill
Estate

COVID - 19

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Looking after our Guests & Staff

The safety of our team and our customers is paramount. That is why Camp Hill has introduced a range of measures designed to ensure that you can enjoy our space whilst remaining confident that we are doing everything we can to keep you safe.

We all know that being outdoors greatly reduces the risk of transmission. Even so, our additional range of protocols include, but are not limited to, a drive through reception area, increased hand washing facilities and rigorous, thorough deep cleaning. All our steps take into consideration the wide expanse that our beautiful 300-acre place provides, alongside current government and scientific advice.

The range of activities for you to discover and enjoy has also been tailored to make them compatible with our new normal. We have created running, walking and biking trails, expanded our Woodland Kingdom and made every use of our natural environment to allow you to explore.

All this with you and your stay in mind to make sure you can enjoy our corner of the countryside, reunite, and reconnect.



Cleanliness & Hygiene

Our already well-trained staff and comprehensive cleaning procedures have been enhanced to cater for the current COVID-19 situation. We have doubled the amount of training our staff receive and ensured they have access to the correct PPE to keep them and you, safe.

The areas across the estate that are deemed as high traffic and at greater risk, will receive higher frequency of both cleaning and inspections daily. To achieve this, we have hired two more cleaning staff members, purchased PPE and bought personal hygiene equipment such as twenty extra hand sanitisers and eight more hand washing stations.

To further reduce the risk to us all, we have removed some items from our accommodation and communal areas, like board games and books, to decrease the number of surfaces that might be touched by curious little hands. We also ask you in some circumstances to bring your own sports and cooking equipment rather than share with other families using our space.





Accommodation Sanitisation

Key to enjoying our spaces whilst remaining confident of our sanitisation protocols is thorough cleaning, regardless of how unique and quirky the accommodation may be! To give piece of mind, we have purchased fogging machines that have been proven to kill 99.9999% of germs, to ensure our soft furnishings and hard to reach areas are disinfected.

As you would expect, extra attention to the cleaning of all our accommodation will be the norm and all will receive a deep clean prior to the next customer arriving.

The greatest benefit to a stay at Camp Hill is the space which is naturally afforded to our accommodation types. With COVID-19 and distancing in mind, with 31 exclusive accommodations placed across 300 acres. We have also created picnic and BBQ areas that are solely for your use, with their own equipment and facilities that need not be shared.

Facilities

The majority of our accommodations are self-contained and have private facilities including Chestnut Hill Luxury Geodomes and Chestnut Lodge both have a fully equipped kitchen, private bathroom facilities and hot tubs. Hill Farm Geodomes all have exclusive ensuites with Hill Farm shared kitchen and Safari Tent a short walk away. The Meadow (Camp Katur) has a range of off grid accommodation, Bears Place Lodge and Forest Retreat both have kitchens, bathrooms and a hot tub. The Safari Tents and the Meadow Geodomes both with bathrooms and kitchens. The remaining stays on The Meadow have shared kitchen and bathrooms close by.

Where facilities are deemed as shared such as kitchens and ablutions, verandas and of course our very own bar down at The Hebridean, we have put in place mechanisms to ensure your safety. The use of hand sanitisers and hand washing facilities will be expected by all guests, but we too will make sure that these areas are cleaned and fogged daily.

The organisation and layout of these areas is controlled and clearly marked to avoid confusion. We have purchased additional seating, yet spaced out our facilities more than usual, to give confidence in their use and allow you to worry about only one thing, enjoying yourself.



Social Distancing

This has now become the responsibility of us all to ensure we respect the needs and concerns of all users of Camp Hill. The ability to socially distance on a 300-acre site of natural beauty is clear. At maximum capacity you could enjoy your own acre and a half within which to enjoy our spaces and activities

Where applicable we have increased the space between seating areas and maximised every glorious inch afforded to us by the natural environment. The creative use of space in designing the layout of our accommodation combined with the already expansive, sprawling fields and meadows of Camp Hill make a place that is both safe and enjoyable for you.



Please send any questions to:

enquiries@camphill.co.uk

Camp  katur

'Discover your outdoor happiness'
